

Services Overview

Service

Biometric Testing and Screening

Includes onsite testing (minimum 15 participants), instant results, and consultation for Hemoglobin A1C, lipid panel (TC, HDL, LDL, TG), blood glucose, blood pressure, and body mass. Can also be purchased individually. Other screenings are also available. Can also occur at our provider network locations.

Immunizations

Includes onsite administration (min. 15 participants). Can also occur at our provider network locations (no minimum). Variety of vaccinations available, such as influenza, tetanus, and hepatitis

In-services and Presentations

Onsite presentations available on a variety of topics. Most presentations are approximately 1 hour in length. No minimum or maximum number of participants.

Webinars

Topics similar to onsite in-services except delivered via webinar. Long distance charges may apply.

“Brown Bag” Event

Onsite event in which any member can bring in their medications, prescription and over the counter, for review and counseling by a pharmacist. Member will receive a personal medication record.

Online Tools

Includes access to online health risk assessment (HRA) and other health calculators. Each assessment provides links to health education pertinent to the participant based on the results of their assessment. Individual reports as well administrative aggregate reports are provided as well as a custom section on the About the Patient website designed for the plan members that outlines the program and incentives

Claims Analysis

The Clinical Coordinator will work with your benefits department quarterly to analyze medical and pharmacy claims to help identify members at need for MTM/DSM consultation

MTM/DSM Consultation for 10% of Population

Includes one on one, in person, visits between the top 10% highest risk population focusing on healthy lifestyle, medication management, and disease management. Up to 4 visits per year are included.

MTM/DSM Consultation for 20% of Population

Includes one on one, in person, visits between the top 20% highest risk population focusing on healthy lifestyle, medication management, and disease management. Up to 4 visits per year are included.

Additional DSM Services/Custom Program

We can provide our clients with customized DSM programs that are more intense and focused on one specific condition such as diabetes, asthma, or others.

Telephone MTM/DSM Consultation

While the About the Patient program believes in the value of face to face interaction between our providers and their patients, we understand the needs of some clients and offer telephone services.

Member Incentives

Our program includes provision of reports to client for issuance of wellness incentives. About the Patient can directly administer the wellness incentives every calendar quarter.